



EVER BLOOMFIELD

Terms & Conditions

Bloomfield Property Holdings Pty Ltd trading as Ever Bloomfield

Important Information: Please read these Booking Conditions carefully as they contain important information about your agreement with Ever Bloomfield and relate to all Tours and Accommodation.

1. Interpretation

- **Operator:** Bloomfield Property Holdings Pty Ltd.
- **Guest:** Guest means the person or company making a booking with the Operator, and if there is more than one person or company making the booking, these Booking Conditions bind them jointly and severally.
- **Children:** Guests aged 10 or younger.
- **Infant:** Guests aged 2 or younger.
- **Tour:** Any experience tour offered by the Operator, including shared or private tours and fishing charters.
- **Accommodation:** Any overnight stays at the Lodge.
- **Additional Guests:** Additional Guests, adults or children, will be accommodated in a rollaway bed.

2. Children

Accommodation

- All Children are welcome.
- Children aged 3 to 10 years on the date of arrival attract a Child rate, providing they share a room with two paying Adults.
- Infants aged 0 to 2 years on the date of arrival attract no charge.
- Children aged 3 and above will be accommodated on a rollaway bed.
- One cot and baby bath per room are available free of charge.

Tours

- The Operator reserves the right to refuse children swimming on reasonable grounds, including but not limited to consideration of ocean and weather conditions. Minimum age for swimming is 3 years old.
- Children must be accompanied by an Adult with a supervision ratio not greater than 2 Children to 1 Adult.
- Subject to the above, Adults are ultimately responsible for determining the appropriate supervision ratio, acknowledging that Children with lower swimming ability and/or higher needs may require a ratio of 1 Child to 1 Adult.

3. Food & Beverage

- All meals and a personal bar with alcoholic and non-alcoholic beverages are included in Accommodation rates.
- Additional food and beverage options are available for purchase at an additional cost.
- The Operator endeavours to cater for a variety of dietary requirements but cannot guarantee options for all.
- Guests should inform the Operator at time of booking of any allergies or dietary requirements or preferences, enabling the Operator to prepare ahead of time where possible.

4. Reservations & Payment

- Reservations can be made through the Operator's official website, authorised third parties, or by contacting the Operator directly.
- Full names and contact phone number must be provided at time of booking.

All-inclusive Accommodation

- Rates are per person per night, with a minimum two-night stay unless agreed otherwise.
- 25% deposit is required at the time of booking.
- Balance is due 45 days prior to arrival.
- For bookings made 44 days or less from the arrival date, full payment must be paid at the time of booking confirmation.

Festive Period: 18 December to 08 January

- 50% deposit is required at the time of booking.
- Balance is due 60 days prior to arrival.
- For bookings made 60 days or less from the arrival date, full payment must be paid at the time of booking confirmation.
- No arrivals or departures on Christmas Day.

Payment can be made by credit card. Fees will apply. If you prefer to pay by bank transfer, our details are as follows:

Account name: Bloomfield Lodge Pty Ltd

Bank: NAB

BSB: 083-004

Account Number: 818372361

5. Change or Cancellation by Guest

- If Guest cancels 90 days prior to arrival, all monies will be refunded.
- If Guest cancels 46 to 89 days inclusive prior to arrival, a 25% cancellation fee applies.
- If Guest cancels 45 days or less prior to arrival date, or no-shows on the arrival date, a 100% cancellation fee applies.

Festive Period: 18 December to 08 January

- If Guest cancels 121 days prior to arrival, all monies will be refunded.
- If Guest cancels 61 to 120 days inclusive prior to arrival, a 50% cancellation fee applies.
- If Guest cancels within 60 days or less prior to arrival, or no-shows on the arrival date, a 100% cancellation fee applies.

6. Amendment of Travel Dates

- Amendments to confirmed travel dates are subject to availability and must be requested in writing. While every effort will be made to accommodate changes, we cannot guarantee availability on alternative dates.
- Amendment requests made more than 60 days prior to arrival may be permitted without penalty.
- Amendments made within 45 days of arrival, or within 60 days during Festive Period, will be treated as a cancellation and rebooking and may incur cancellation fees as per our standard cancellation policy.
- Only one date amendment per booking is permitted. Additional changes may be subject to further conditions or fees.

7. Change or Cancellation by the Operator

- The Operator reserves the right to cancel or change a booking on reasonable grounds at any time.

- Where the Operator cancels a booking, a full refund will be provided.
- Bookings received through third parties, travel agents or online channels may be subject to varying cancellation, change and refund policies.
- The Operator is not liable for losses incurred through Operator changes or cancellations or booking via a third-party agent, including any communication failures about cancellation or changes between the Agent and Guest.

8. Refunds

- Refunds will be processed via the same method as the payment was received, including via a third-party Agent.
- The Operator's liability is limited to costs of Tours and Accommodation.
- The Operator highly recommends travel insurance to cover unforeseen changes or cancellations.

9. Arrivals & Departures

- Suite arrival time is 14:00.
- Suite departure time is 11:00.

10. Weather

The Operator will not be liable for any loss of enjoyment, financial loss, damage, cost or expense, including without limitation any property damage or personal injury, suffered by the Guest resulting from adverse weather conditions or other circumstances outside the Operator's influence.

11. Medical Conditions

- It is the Guest's sole responsibility to take all appropriate medical advice prior to departure as to whether the Guest is fit enough to undertake the trip and as to the vaccines, medications and other precautions appropriate to the trip.
- The Guest acknowledges that medical services and facilities may not be readily available during the trip, and that no medically qualified personnel will accompany the trip.
- Guests must inform the Operator at the time of making a reservation, or at any stage thereafter should the Guest become aware of a medical condition, of any medical conditions which may affect the Guest's ability to participate in the trip.
- Guests acknowledge and agree that the Operator and its Suppliers may in their sole discretion exclude the Guest from the trip or any activity if the Operator or a Supplier considers that the Guest is unable to safely participate in the tour or activity as a result of a medical condition.
- Guests will be asked to sign a waiver on or before arrival to acknowledge that while all precautions are taken, all activities have inherent risk.

12. Travel Insurance

- The Operator strongly recommends that Guests have comprehensive travel insurance. Insurance should cover, but not be limited to, cancellation fees and loss of deposit or balance of payment, damage to and loss of baggage and money, medical and hospitalisation expenses, repatriation or curtailment expenses due to illness, the need to return home because of an unexpected death or illness in the immediate family, evacuation expenses and accidental death or disability.
- It is the Guest's sole responsibility to obtain the appropriate insurance cover.
- The Operator is not liable for any loss or costs incurred due to the Guest's failure to obtain adequate travel insurance, and the Guest understands and accepts the Operator's full cancellation fees under these Booking Conditions.

13. Passports and Visas

It is the Guest's responsibility to ensure that all passports, visas, travel permits, health certificates, or other documentation required for the Tour are obtained and are in order, and that all required vaccinations have been obtained. It is the Guest's responsibility to meet any additional costs incurred either by the Guest or by the Operator on the Guest's behalf, as a result of any failure to comply with these requirements. The Operator is not liable for any loss or costs incurred due to the Guest's failure to comply with this requirement.

14. Guest Responsibilities

- Guests are not permitted to host parties unless they have booked exclusive use of the entire site and have express permission from the Operator.
- Guests must not create excessive noise or disturbance to other Guests or staff.
- The Operator reserves the right to terminate the Guests' accommodation at any time without any refund, should the Guest not comply with these Terms and/or clear and reasonable requests by the Operator.
- Should the Guest damage the Room or any property at Ever Bloomfield, intentionally or through recklessness, the Operator reserves the right to charge the Guest's credit card with a reasonable cost for repair or replacement.

15. Privacy

Click [HERE](#) to access our Privacy Policy.